



My Account

In today's digital world, you want quick, easy and secure access to your health insurance information. With your *My Account* on www.uhcsr.com, you have just that, 24 hours a day, seven days a week.

Once you've created your *My Account*, just log in with your user name and password at MyAccount.uhcsr.com and access your account online, at your own convenience.

Create your account today and:

- ◆ View your benefits and coverage details
- ◆ View or print your ID card
- ◆ Review Action Center alerts and your messages
- ◆ Check claim status and Explanations of Benefits (EOB)
- ◆ Review claims letters
- ◆ Update personal information
- ◆ Search for a preferred provider
- ◆ Provide other insurance information, accident details or Personal Representative Appointment
- ◆ Provide tax information for IRS Form 1095-B

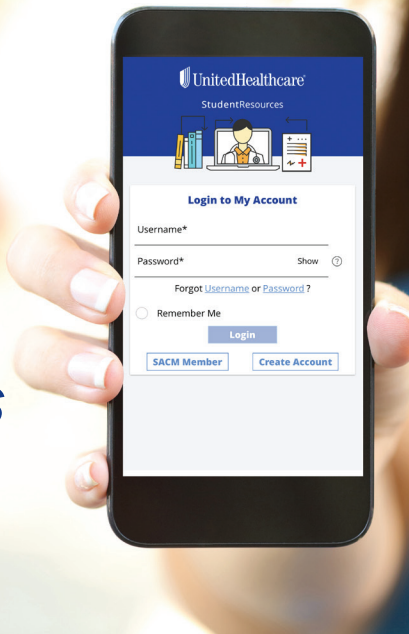
Insurance information and self-service features at your fingertips!

Creating your *My Account* is as Easy as 1-2-3!

- 1** Visit MyAccount.uhcsr.com
- 2** Follow the onscreen prompts - you'll need the email address we have on file for you, your school ID number, or your 7-digit SR ID, located on your medical insurance ID card.
- 3** Select a user name and password. Your user name must contain 6–30 alphanumeric characters. Your password must have 8–12 characters and include at least three of the following: an uppercase character, a lowercase character, a numeric character (0–9), and a special character (e.g., *, ~, \$, etc.).

UnitedHealthcare StudentResources does not discriminate on the basis of race, color, national origin, sex, age, or disability in health programs and activities.

- ATTENTION: Language assistance services, free of charge, are available to you. Please call 1-866-260-2723.
- ATENCIÓN: Si habla **español (Spanish)**, hay servicios de asistencia de idiomas, sin cargo, a su disposición. Llame al 1-866-260-2723.
- 請注意：如果您說中文 (**Chinese**)，我們免費為您提供語言協助服務。請致電：1-866-260-2723。

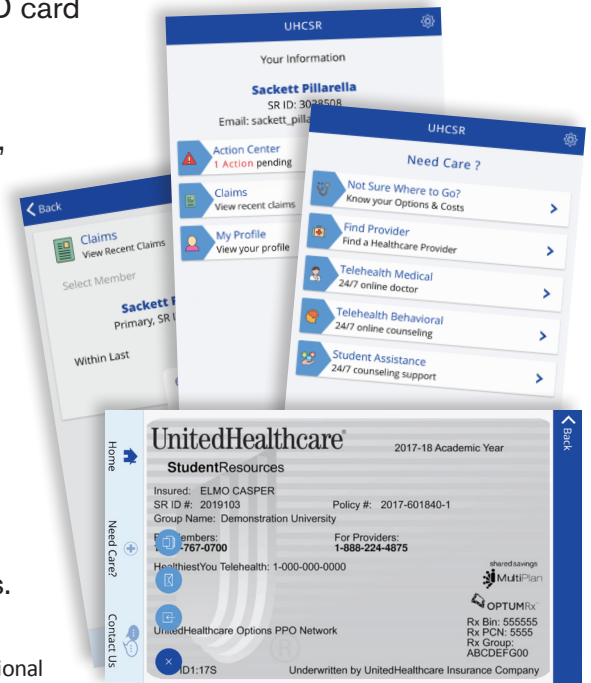


Easy Access with UHCSR's Mobile App

At UnitedHealthcare **StudentResources**, we understand you live in a digital world and want easy access to information right on your smartphone. With the free UHCSR Mobile App you have just that.

As a UHCSR member, when you use our app you have access to our most popular self-service features:

- View and share your ID card. You can even email or fax your ID card to your provider. (Covered dependents are also included.)
- View claims received within the prior 120 days for the primary insured and covered dependents. Details include the provider, date of service, status, claim amount and amount paid.
- Search for a provider. Plus with the app, you can easily look up their location on a map and give them a call.
- Create your **My Account** with your email address, school ID or SR ID number.
- Quick access to Customer Service.
- Appoint a Personal Representative to act on your behalf for health insurance matters with UHCSR.
- Easily review and explore the best care options for your needs.



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