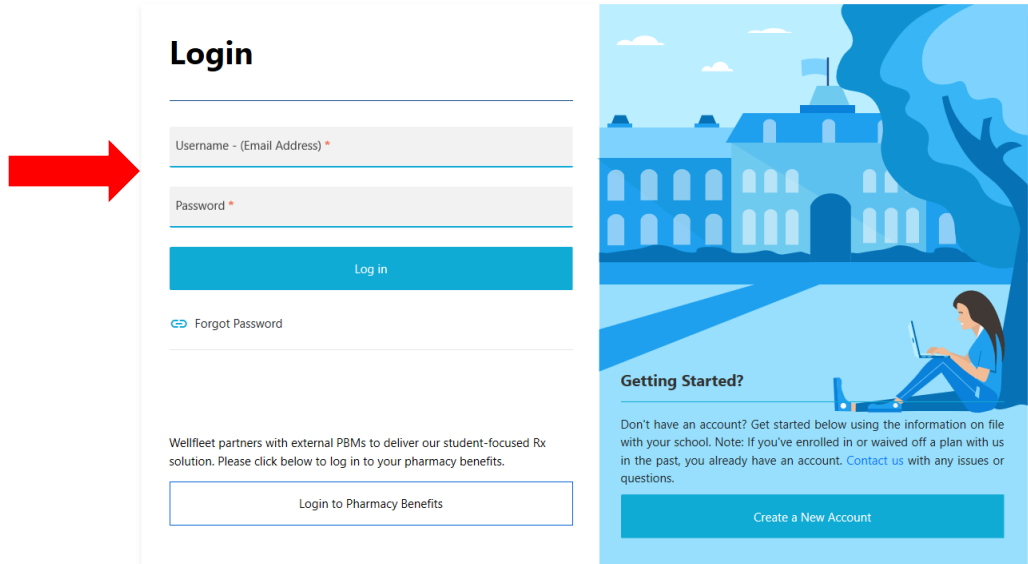


# How to obtain an ID Card

## 1. Login to your Wellfleet Account:

**Login**

Username - (Email Address) \*

Password \*

Log in

[Forgot Password](#)

Wellfleet partners with external PBM's to deliver our student-focused Rx solution. Please click below to log in to your pharmacy benefits.

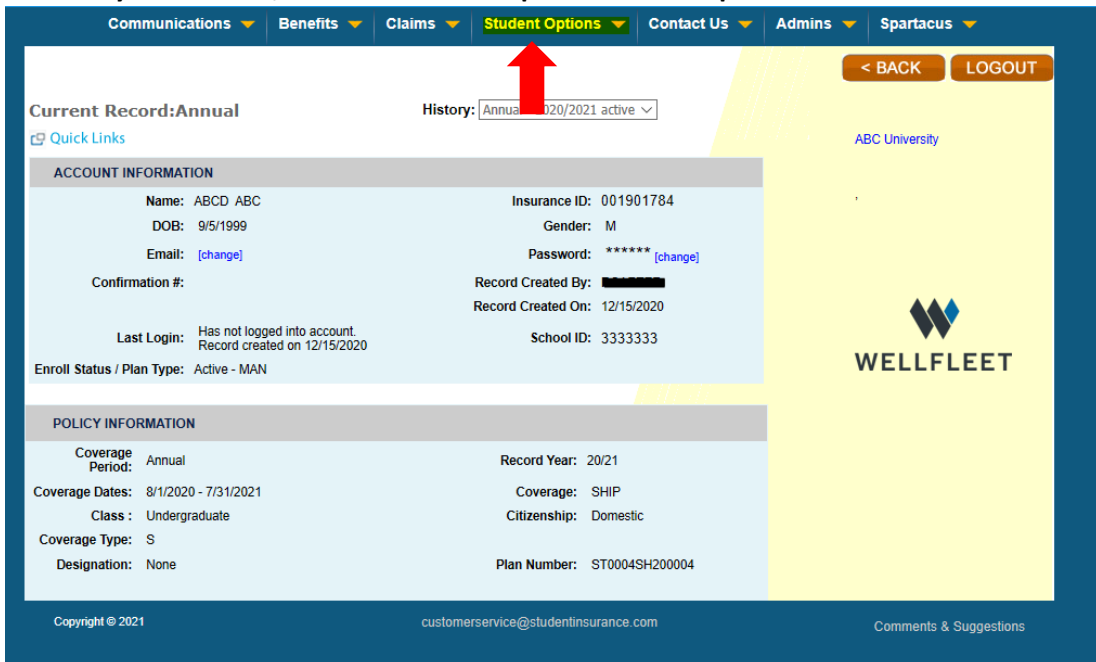
Log in to Pharmacy Benefits

**Getting Started?**

Don't have an account? Get started below using the information on file with your school. Note: If you've enrolled in or waived off a plan with us in the past, you already have an account. [Contact us](#) with any issues or questions.

Create a New Account

## 2. When in your account, click on "Student Options" in the top banner:



Communications ▾ Benefits ▾ Claims ▾ **Student Options ▾** Contact Us ▾ Admins ▾ Spartacus ▾

History: Annual 20/2021 active ▾

Current Record: Annual

[Quick Links](#)

ABC University

[BACK](#) [LOGOUT](#)

**ACCOUNT INFORMATION**

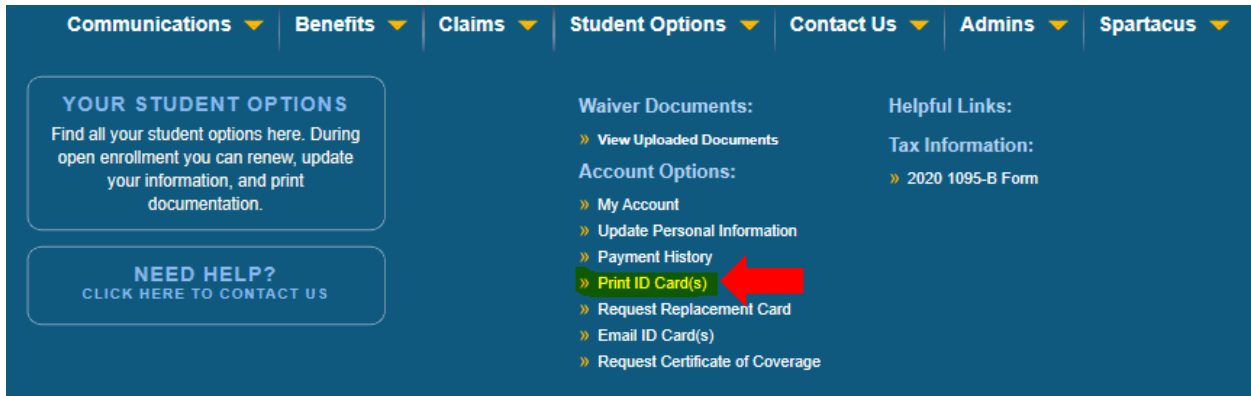
Name: ABCD ABC	Insurance ID: 001901784
DOB: 9/5/1999	Gender: M
Email: <a href="#">[change]</a>	Password: ***** <a href="#">[change]</a>
Confirmation #:	Record Created By: ██████████
Last Login: Has not logged into account. Record created on 12/15/2020	Record Created On: 12/15/2020
Enroll Status / Plan Type: Active - MAN	School ID: 3333333

**POLICY INFORMATION**

Coverage Period: Annual	Record Year: 20/21
Coverage Dates: 8/1/2020 - 7/31/2021	Coverage: SHIP
Class : Undergraduate	Citizenship: Domestic
Coverage Type: S	Plan Number: ST0004SH200004
Designation: None	

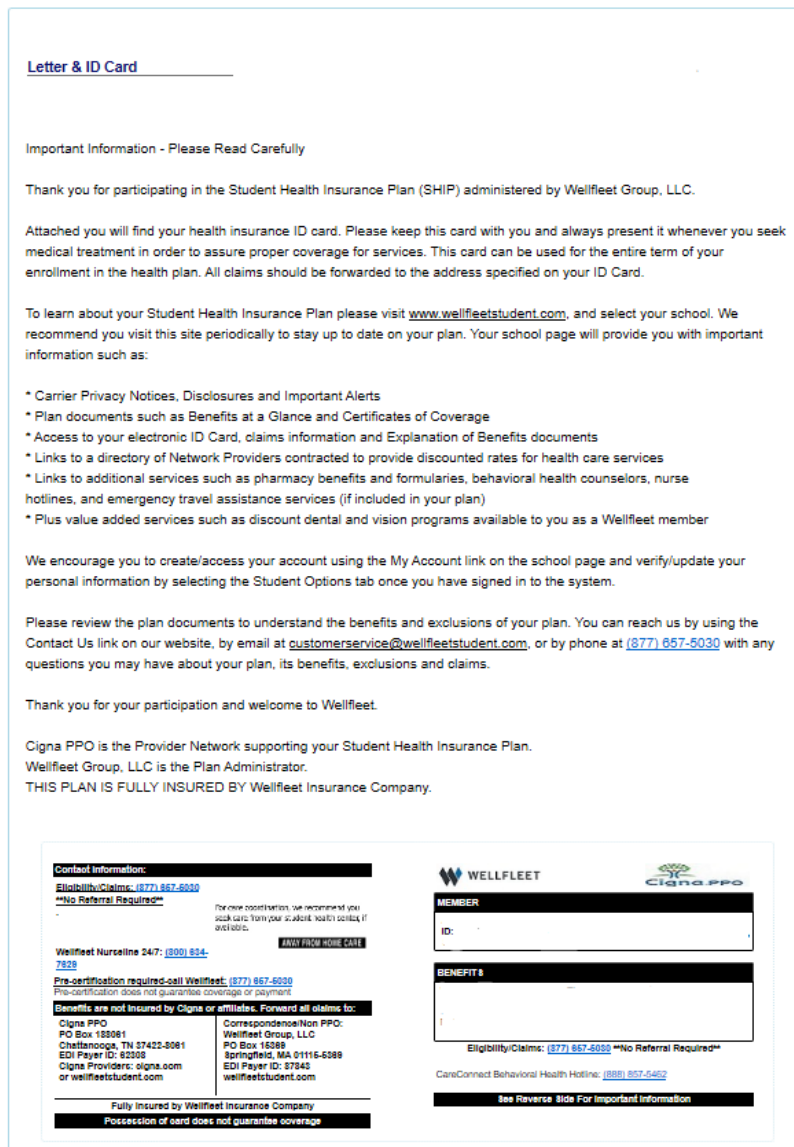
Copyright © 2021      customerservice@studentinsurance.com      Comments & Suggestions

### 3. Click on "Print ID Card(s):



The screenshot shows a navigation menu with the following items: Communications, Benefits, Claims, Student Options, Contact Us, Admins, and Spartacus. Under the Student Options menu, there are sections for Waiver Documents, Account Options, and Helpful Links. The Account Options section includes: View Uploaded Documents, My Account, Update Personal Information, Payment History, Print ID Card(s) (highlighted with a red arrow), Request Replacement Card, Email ID Card(s), and Request Certificate of Coverage. The Helpful Links section includes Tax Information and 2020 1095-B Form.

### 4. Now you will be able to Print or Email ID Card:



The screenshot shows the 'Letter & ID Card' page. It contains the following text:

**Letter & ID Card**

Important Information - Please Read Carefully

Thank you for participating in the Student Health Insurance Plan (SHIP) administered by Wellfleet Group, LLC.

Attached you will find your health insurance ID card. Please keep this card with you and always present it whenever you seek medical treatment in order to assure proper coverage for services. This card can be used for the entire term of your enrollment in the health plan. All claims should be forwarded to the address specified on your ID Card.

To learn about your Student Health Insurance Plan please visit [www.wellfleetstudent.com](http://www.wellfleetstudent.com), and select your school. We recommend you visit this site periodically to stay up to date on your plan. Your school page will provide you with important information such as:

- \* Carrier Privacy Notices, Disclosures and Important Alerts
- \* Plan documents such as Benefits at a Glance and Certificates of Coverage
- \* Access to your electronic ID Card, claims information and Explanation of Benefits documents
- \* Links to a directory of Network Providers contracted to provide discounted rates for health care services
- \* Links to additional services such as pharmacy benefits and formularies, behavioral health counselors, nurse hotlines, and emergency travel assistance services (if included in your plan)
- \* Plus value added services such as discount dental and vision programs available to you as a Wellfleet member

We encourage you to create/access your account using the My Account link on the school page and verify/update your personal information by selecting the Student Options tab once you have signed in to the system.

Please review the plan documents to understand the benefits and exclusions of your plan. You can reach us by using the Contact Us link on our website, by email at [customerservice@wellfleetstudent.com](mailto:customerservice@wellfleetstudent.com), or by phone at [\(877\) 657-5030](tel:877-657-5030) with any questions you may have about your plan, its benefits, exclusions and claims.

Thank you for your participation and welcome to Wellfleet.

Signa PPO is the Provider Network supporting your Student Health Insurance Plan. Wellfleet Group, LLC is the Plan Administrator. THIS PLAN IS FULLY INSURED BY Wellfleet Insurance Company.

**Contact Information:**  
Eligibility/Claims: [\(877\) 657-5030](tel:877-657-5030)  
\*\*No Referral Required\*\*  
For new coordination, we recommend you seek care from your student health center, if available.  
Wellfleet Nurseline 24/7: [\(800\) 834-7529](tel:800-834-7529) **AWAY FROM HOME CARE**  
Pre-certification required-call Wellfleet: [\(877\) 657-5030](tel:877-657-5030)  
Pre-certification does not guarantee coverage or payment.  
**Benefits are not insured by Signa or affiliates. Forward all claims to:**  
Cigna PPO: PO Box 133061, Chattanooga, TN 37422-3061, EDI Payer ID: 63009, Cigna Provider: cigna.com or wellfleetstudent.com  
Correspondence/Non PPO: Wellfleet Group, LLC, PO Box 16389, Springfield, MA 01116-6389, EDI Payer ID: 27843, wellfleetstudent.com  
Fully Insured by Wellfleet Insurance Company  
Possession of card does not guarantee coverage

**WELLFLEET** **Cigna PPO**

**MEMBER**  
ID: [Redacted]

**BENEFIT #**  
[Redacted]

Eligibility/Claims: [\(877\) 657-5030](tel:877-657-5030) \*\*No Referral Required\*\*  
CareConnect Behavioral Health Hotline: [\(888\) 857-6462](tel:888-857-6462)  
**See Reverse Side For Important Information**