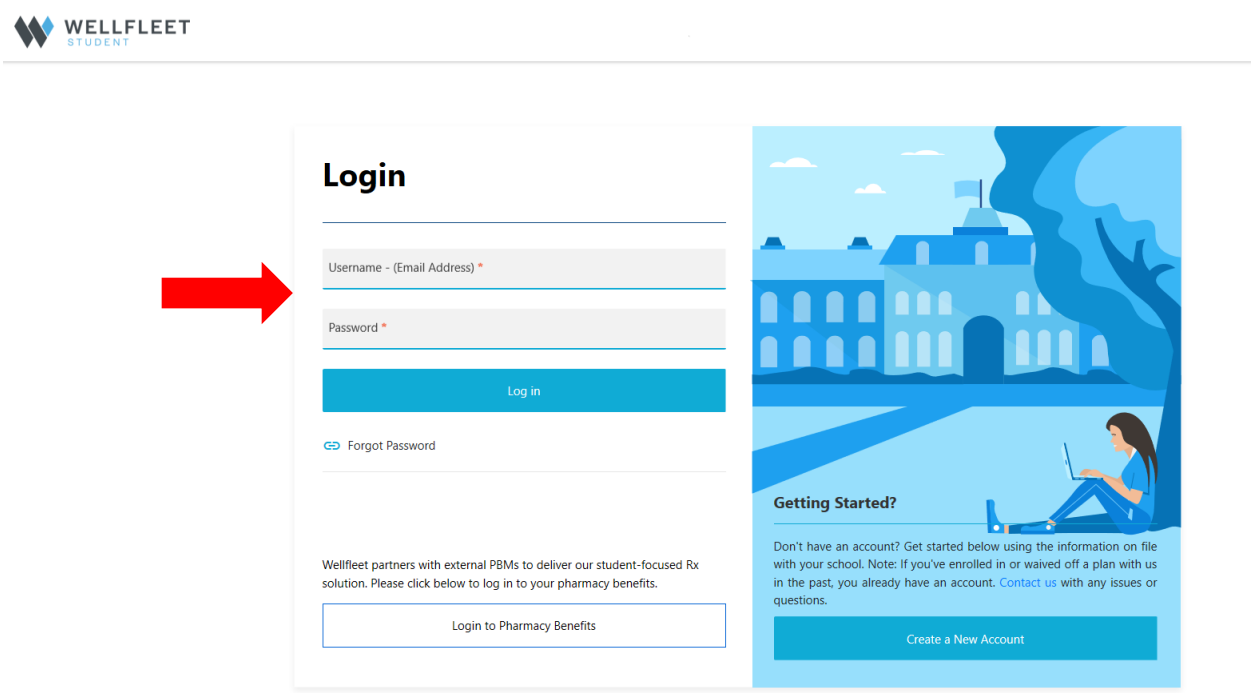
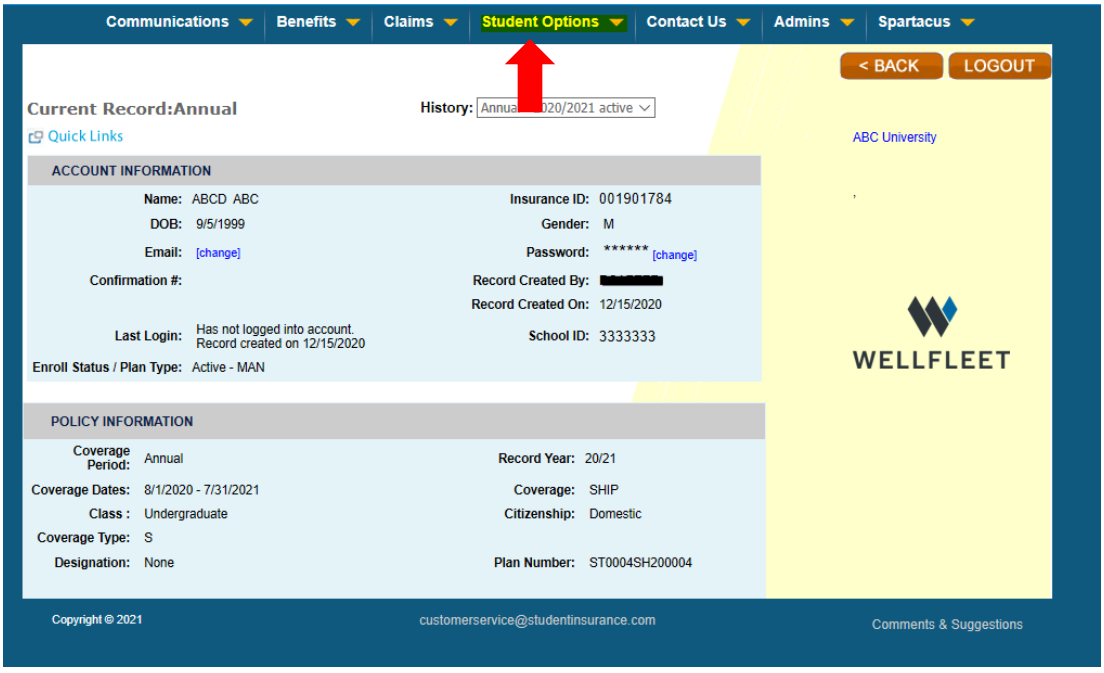
How to obtain an ID Card

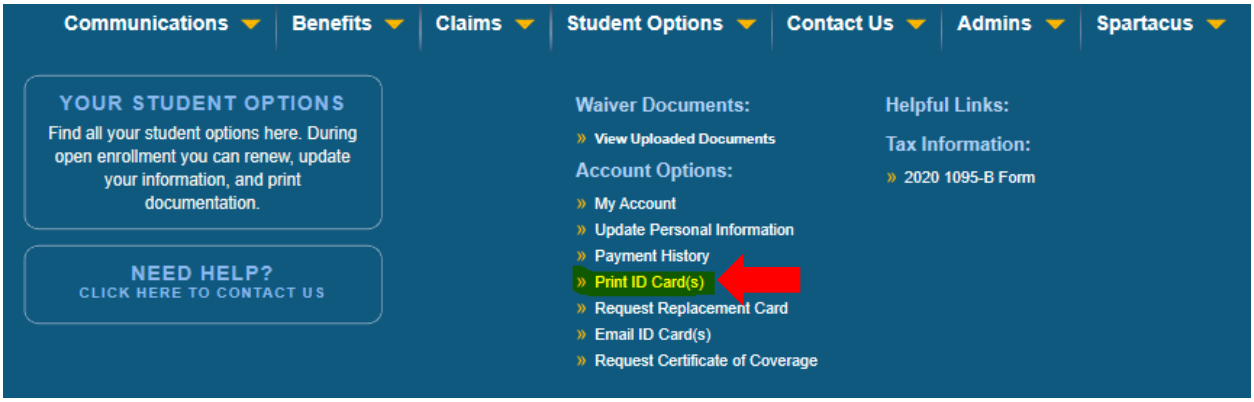
1. **Login to your Wellfleet Account:**



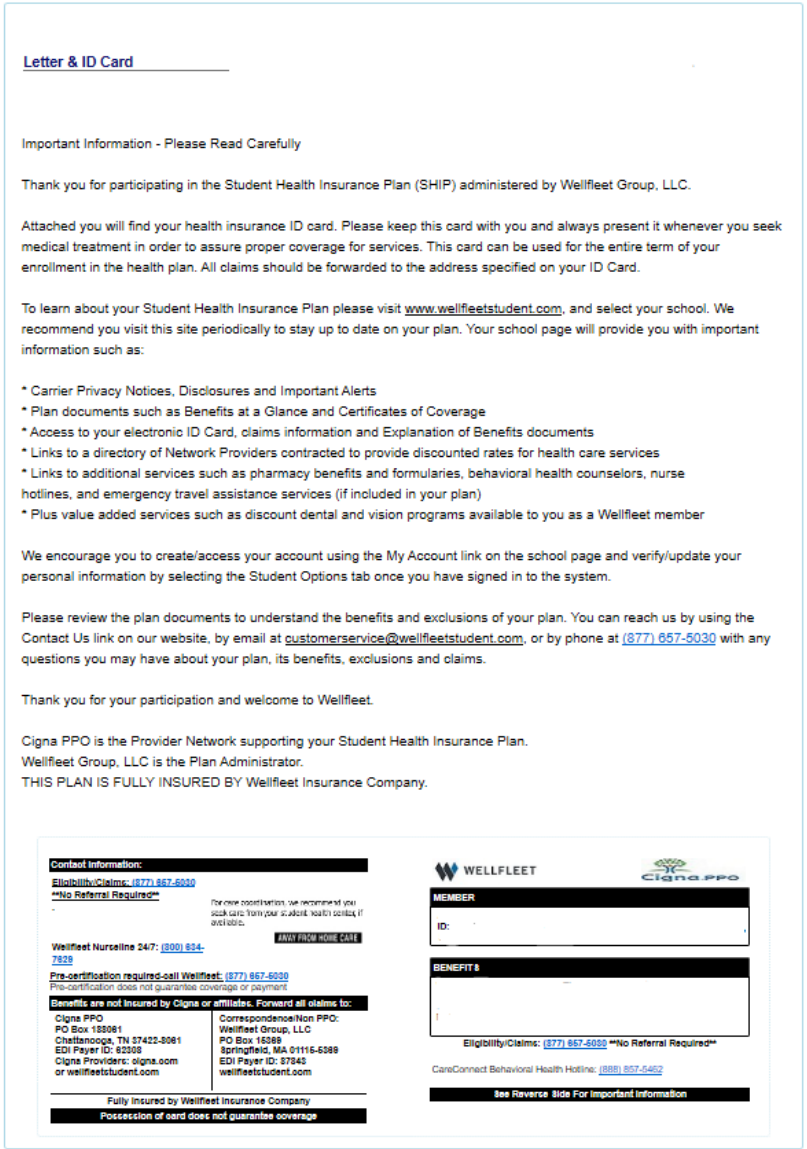
2. **When in your account, click on "Student Options" in the top banner:**



3. **Click on “Print ID Card(s):**



4. **Now you will be able to Print or Email ID Card:**



Letter & ID Card

Important Information - Please Read Carefully

Thank you for participating in the Student Health Insurance Plan (SHIP) administered by Wellfleet Group, LLC.

Attached you will find your health insurance ID card. Please keep this card with you and always present it whenever you seek medical treatment in order to assure proper coverage for services. This card can be used for the entire term of your enrollment in the health plan. All claims should be forwarded to the address specified on your ID Card.

To learn about your Student Health Insurance Plan please visit www.wellfleetstudent.com, and select your school. We recommend you visit this site periodically to stay up to date on your plan. Your school page will provide you with important information such as:

* Carrier Privacy Notices, Disclosures and Important Alerts
* Plan documents such as Benefits at a Glance and Certificates of Coverage
* Access to your electronic ID Card, claims information and Explanation of Benefits documents
* Links to a directory of Network Providers contracted to provide discounted rates for health care services
* Links to additional services such as pharmacy benefits and formularies, behavioral health counselors, nurse hotlines, and emergency travel assistance services (if included in your plan)
* Plus value added services such as discount dental and vision programs available to you as a Wellfleet member

We encourage you to create/access your account using the My Account link on the school page and verify/update your personal information by selecting the Student Options tab once you have signed in to the system.

Please review the plan documents to understand the benefits and exclusions of your plan. You can reach us by using the Contact Us link on our website, by email at customerservice@wellfleetstudent.com, or by phone at (877) 657-5030 with any questions you may have about your plan, its benefits, exclusions and claims.

Thank you for your participation and welcome to Wellfleet.

Cigna PPO is the Provider Network supporting your Student Health Insurance Plan.
Wellfleet Group, LLC is the Plan Administrator.
THIS PLAN IS FULLY INSURED BY Wellfleet Insurance Company.

Contact Information:
Eligibility/Claims: (877) 657-5030
No Referral Required
For care coordination, we recommend you seek care from your student health center, if available.
AWAY FROM HOME CARE
Wellfleet Nurseline 24/7: (800) 834-7629
Pre-certification required-call Wellfleet: (877) 657-5030
Pre-certification does not guarantee coverage or payment
Benefits are not insured by Cigna or affiliates. Forward all claims to:
Cigna PPO
PO Box 188061
Chattanooga, TN 37422-8061
EDI Payer ID: 62308
Cigna Providers: cigna.com or wellfleetstudent.com
Correspondence/Non PPO:
Wellfleet Group, LLC
PO Box 15369
Springfield, MA 01115-5369
EDI Payer ID: 87943
wellfleetstudent.com
Fully Insured by Wellfleet Insurance Company
Possession of card does not guarantee coverage

WELLFLEET
Cigna PPO
MEMBER
ID:
BENEFITS
Eligibility/Claims: (877) 657-5030 **No Referral Required**
CareConnect Behavioral Health Hotline: (888) 857-5462
See Reverse Side For Important Information