

How to view claims

1. Login to your Wellfleet Account and select the blue claims ID for a member account:

| Admin Lookup |) . | | | | | | | | | |
|---|-----------------|--------------------|-------------------|---------------------------|---------------------|-----------------|-----------------|------------------|--------------|------------|
| | | | | | | Home | Student Search | Reports | | Logout |
| Wellfleet University (Demo) ~ Admin Search | h (2023/2 | 024) | | | | | | | Qui | ck Links 🕚 |
| Current Policy Year: 2023/2024 * can be changed to the r | right. | | | | Change Year | 2023-20 |)24 🗸 | | | |
| System ID: 2224 | | | | | Coverage Pe | eriod: All | ~ | | | |
| Account Manager: Julia Noonan | | | | | Designation: | All | ~ | | | |
| Broker: Direct | | | | | | | | | | |
| Coverage Type: SHIP (A&H) | | | | | | | | | | |
| Waivers Enrollment CS History Search: | | | (narrow your | current search): | Officership | | 01 | | Dian | |
| 2446994 | Enroll S All | tatus: | | - | Citizenship: All | ~ | Class: All | ~ | Plan | |
| Search by full/partial name, school ID #, Spartacus ID #,full/partial email address. | | | | _ | Gender: All 🗸 | | Coverage | Туре: | Cove | rage: |
| Fetch | Date Ent | ered: Start I | Date - End | Date leave b | ank for all. | | | | | |
| | | | Sea | rch Result | | | | | | |
| Displaying all results - 1. * (# of claims for policy year) | | | | | Click here to v | riew fullscreen | search grid, pr | ess F8 (function | -key) to to | ggle. 🔀 |
| Sr# View Type Name o | Gender | Coverage Period | Coverage Dates | Enroll Status/Coverage | Class | Designation | DOB | Identification | Plan Type | Referrals |
| | | | 08/01/2023- | | | | | | | |

2. When in the account, click on "Claims" in the top banner

| Communications 🔻 Benefits 🔻 | Claims 👻 Student Options 👻 Contact Us 👻 | Admins 🔻 Spartacus 🔫 |
|---|---|----------------------|
| Current Record:Annual | y: Annual SHIP - 2023/2024 active ∽ | < BACK LOG |
| ACCOUNT INFORMATION | | |
| Name: SAMPLE1 WELLFLEET | Insurance ID: 002446994 | |
| DOB: 7/6/2001 | Gender: F | , |
| Email: tst@aol.com[change] | Password: ****** [change] | |
| Confirmation #: W2224-3178012 | Record Created By: STUDENT | |
| | Record Created On: 7/6/2023 | |
| Last Login: 8/16/2023 | School ID: 84374800 | |
| Enroll Status / Plan Type: Active - MAN | | |
| | ID Card(s) | WELLFLEE |
| | | |
| POLICY INFORMATION | | |
| Coverage Period: Annual | Record Year: 23/24 | |
| Coverage Dates: 8/1/2023 - 7/31/2024 | Coverage: SHIP | |
| Class : Undergraduate | Citizenship: Domestic | |
| Coverage Type: S | | |

3. Select "View Claims/EOBs":

| Communications 🔻 | Benefits 🔻 | Claims 🔻 | Student | Options 🤟 | Contact Us 🧡 | Admins 🔻 | Spartacus 🔻 |
|------------------------------------|------------|----------|--|---|--------------|----------|-------------|
| CLAIMS | | | Your Cla » View C » View | aims: laims/EOBs 'ner | | | |
| NEED HELP? CLICK HERE TO CONTAC | | | Nc » Acc » Oth » Aut » Sut | orm rance Form on Form im Related Do | cuments | | |
| | | | Notifica | tion Forms His | story | | |

4. Processed and pending claims will appear under "My Claims". Instructions on reading an EOB are also available:

| | | | My C | laims | | | | How to |
|--------------|--|--|--|-----------------------------|--------------------------|-------------|---------------|--------------------------------|
| - | Only the last 3 years of claims data is a Explanation of Benefits (EOBs) are not a To sort claim data click on any of the be If you have questions on a claim, please omment field(s) to ask your question(s). | available for Prescription (RX) Claims. old header field(s) (except Claim Num e click "Inquire now" on the left hand | ber and View EOB) and the side of this page under the c | laim number in question. If | your question is related | | | r clicking "Add Claim Number". |
| Claim Number | Date Of Service From 1 | Date Of Service To | Total Charges | Date Received | Date Issued | Paid Amount | Provider Name | Claim Status |
| | | | | No data found | | | | |