



How to view claims

1. Login to your Wellfleet Account and select the blue claims ID for a member account:

Admin Lookup

Home Student Search Reports Logout

Wellfleet University (Demo) ~ Admin Search (2023/2024) Quick Links

Current Policy Year: 2023/2024 * can be changed to the right.
System ID: 2224
Account Manager: Julia Noonan
Broker: Direct
Coverage Type: SHIP (A&H)

Change Year: 2023-2024
Coverage Period: All
Designation: All

Admin Options (23/24):
Waivers Enrollment ICS History

Search:
2446994
Search by full/partial name, school ID #, Spartacus ID #, full/partial email address.
Fetch

Advanced search (narrow your current search):
Enroll Status: All
Citizenship: All
Class: All
Plan Type: All
Gender: All
Coverage Type: All
Date Entered: Start Date - End Date leave blank for all.

Search Result

Displaying all results - 1.
* (# of claims for policy year)

Click here to view fullscreen search grid, press F8 (function-key) to toggle.

Str#	View	Type	Name	Gender	Coverage Period	Coverage Dates	Enroll Status/Coverage	Class	Designation	DOB	Identification	Plan Type	Referrals
002446994		S	WELLFLEET.SAMPLE1	F	Annual	08/01/2023-07/31/2024	Active-SHIP	Undergraduate	None	07/06/2001	84374800	MAN	

2. When in the account, click on "Claims" in the top banner

Communications Benefits **Claims** Student Options Contact Us Admins Spartacus

< BACK LOG

Current Record: Annual Policy: Annual SHIP - 2023/2024 active

ACCOUNT INFORMATION

Name: SAMPLE1 WELLFLEET Insurance ID: 002446994
DOB: 7/6/2001 Gender: F
Email: tst@aol.com[change] Password: *****[change]
Confirmation #: W2224-3178012 Record Created By: STUDENT
Last Login: 8/16/2023 Record Created On: 7/6/2023
Enroll Status / Plan Type: Active - MAN School ID: 84374800
ID Card(s)

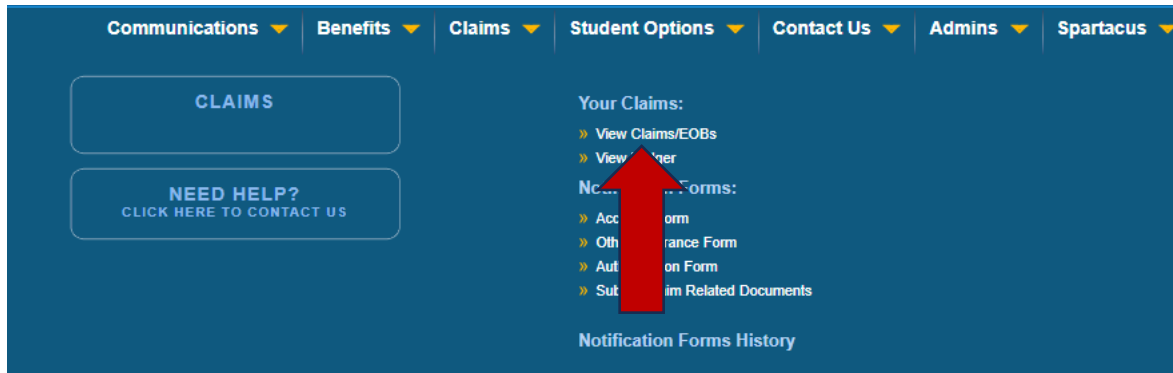
POLICY INFORMATION

Coverage Period: Annual Record Year: 23/24
Coverage Dates: 8/1/2023 - 7/31/2024 Coverage: SHIP
Class: Undergraduate Citizenship: Domestic
Coverage Type: S

Wellfleet University (Demo)

WELLFLEET

3. Select “View Claims/EOBs”:



4. Processed and pending claims will appear under “My Claims”. Instructions on reading an EOB are also available:

