



# BENEFITS AT A GLANCE

STUDENT HEALTH INSURANCE PLAN | PLAN YEAR 2023/2024

# **DESIGNED EXCLUSIVELY FOR THE STUDENTS OF:**

UNIVERSITY OF WISCONSIN SYSTEM
- INTERNATIONAL, LACROSSE

La Crosse, WI

# **UNDERWRITTEN BY:**

Wellfleet Insurance Company | Fort Wayne, IN

("the Company")

Policy Number: WI2324WISHIP36

**Group Number: ST0954SH** 

Effective: 08/05/2023 - 08/04/2024

# **ADMINISTERED BY:**

Wellfleet Group, LLC



# Welcome Students...

We are pleased to provide you with this summary of the 2023 – 2024 Student Health Insurance Plan ("Plan"), which is fully compliant with the Affordable Care Act. This is only a brief description of the coverage(s) available under Certificate form WI SHIP Cert (2023). The Certificate will contain reductions, limitations, exclusions, and termination provisions. Full details of coverage are contained in the Certificate. If there are any conflicts between this document and the Certificate, the Certificate shall govern in all cases.

"Benefits at a Glance" includes effective dates and costs of coverage, as well as other helpful information. For additional details about the Plan, please consult the Plan Certificate and other materials at <a href="https://www.gallagherstudent.com/uwlax">www.gallagherstudent.com/uwlax</a>.

This is not an insurance Policy and your receipt of this document does not constitute the insurance or delivery of a policy of insurance. Any provisions of the Policy, as described in this Summary, that may be in conflict with the laws of the state where the school is located will be administered to conform with the requirements of that state's laws, including those relating to mandated benefits.

The information contained in this Summary is accurate at the time of publication, but may change in accordance with state and federal insurance regulations during the course of the Policy year. The most current version of this document will be posted online at <a href="https://www.gallagherstudent.com/uwlax">www.gallagherstudent.com/uwlax</a>. In the case of a discrepancy between two versions of the Summary, the most recent will apply.

# **Important Contact Information & Resources**

# **Plan Administration**

### **Enrollment & Eligibility**

Gallagher Student Health & Special Risk 500 Victory Road Quincy, MA 02171 www.gallagherstudent.com/uwlax

# Benefits, Claim Status, & ID Cards

Wellfleet Group, LLC PO Box 15369 Springfield, Massachusetts 01115-5369 (877) 657-5030, TTY 711

www.studentinsurance.com/MyAccount/Account/Index/954

Monday—Thursday, 8:30 a.m. to 7:00 p.m. Eastern Time

Friday, 9:00 a.m. to 5:00 p.m. Eastern Time

# **Claims**

Cigna PO Box 188061 Chattanooga, Tennessee 37422-8061 Electronic Payor ID: 62308



#### **PPO Network**



Cigna www.mycigna.com



# **Pharmacy Benefits Manager**

For information about the Wellfleet Rx/ESI Prescription Drug Program, please visit <a href="https://www.wellfleetstudent.com">www.wellfleetstudent.com</a>.

Your plan includes Wellfleet Rx – offering over 40 generics at a \$0 copay. Please ask your health care provider to review our formulary to see if these medications are right for you. Click here <a href="http://wellfleetrx.com/students/formularies/">http://wellfleetrx.com/students/formularies/</a> for more information.

# **Member Pharmacy Help**

(877) 640-7940

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# **General Information**

# **Am I Eligible**

All registered International Students admitted to a degree program holding a F-1 or J-1 Visa taking at least 1 credit, and all registered non-degree seeking International Students, Scholars, Visiting Faculty, and Exchange High School Students engaged in full-time non-degree course of study, research, teaching or other University approved program and entering the U.S. on DS-2019 and J-1 Visa, are eligible and will be automatically enrolled in the Student Health Insurance Plan and the premium will be added to the Student's tuition bill, unless evidence of UW System approved health insurance coverage is filed with the campus on or before the waiver deadline.

All registered International Students who have been granted Optional Practical Training (OPT) on F-1 Visa and International Students on a University approved Medical Leave of Absence (MLOA) are eligible to enroll on a voluntary basis.

#### **Dependents**

Insured Students who are enrolled in the Student Health Insurance Plan may also enroll their eligible Dependents (who are not U.S. citizens) on a J-2 or F-2 Visa status.

### **How Do I Enroll?**

# To Purchase coverage for Dependents (who are not U.S. Citizens):

- Go to www.gallagherstudent.com/uwlax.
- Click on Student Login on the upper right hand corner
- Click need Help Logging in or Creating an account?
- Scroll down and complete the Create account Form.
- After your account is created, click on the 'Dependent Enroll' link on the left toolbar
- Complete the form with your payment instructions.
- Make sure to enroll your dependents in the coverage period you are enrolled in (i.e. if you are enrolled in Annual Coverage, enroll you dependents in Annual coverage).

# To Purchase coverage for OPT and Visiting Scholars:

- Go to www.gallagherstudent.com/uwlax.
- Click on Student Login on the upper right hand corner
- Click need Help Logging in or Creating an account?
- Scroll down and complete the Create account Form.
- After your account is created, click on the 'Direct Pay Enroll' link on the left toolbar
- Complete the form with your payment instructions.

The deadline to enroll and purchase coverage for Annual coverage is 10/01/2023.

# **Effective Dates & Costs**

#### All time periods begin at 12:00 A.M. local time and end at 11:59 P.M. local time at the Policyholder's address.

Coverage Period	Coverage Start Date	Coverage End Date	Dependent Enrollment Deadline Date
Annual	08/05/2023	08/04/2024	10/01/2023
Fall	08/05/2023	01/04/2024	10/01/2023
Spring/Summer	01/04/2024	08/04/2024	03/31/2024
Summer	05/13/2024	08/04/2024	07/01/2024

# **Plan Costs for Students and their Dependents**

	Annual	Fall	Spring/Summer	Summer	
Student*	\$2,089	\$873	\$1,216	\$479	
Spouse*	\$2,089	\$873	\$1,216	\$479	
Each Child*	\$2,089	\$873	\$1,216	\$479	
2 or more Children*	\$4,178	\$1,746	\$2,432	\$958	

\*The above plan costs include an administrative service fee.

The plan costs for Dependents are in addition to the plan costs for student.

# **Plan Benefits**

UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE (IF APPLICABLE) WILL ALWAYS APPLY.

Pre-Certification required for Inpatient Services Care, selected Outpatient Services, and Outpatient Surgery. For a complete list of these

When You receive Emergency Services, or certain non-emergency Treatment by an Out-of-Network Provider at an In-Network Hospital or Ambulatory Surgical Center, You are protected from Surprise Billing. Refer to the Preferred Provider Organization provision in the How The Plan Works And Description Of Benefits section for additional information.

# **Key Plan Benefits**

BENEFIT	IN-NETWORK PROVIDER	OUT-OF-NETWORK PROVIDER
Policy Year Deductible Individual	\$300	\$300
to satisfy the In-Network Deduct		out-of-Network Deductible will not be applied ical Expenses that is applied to the In-Network tible.
Out-of-Pocket Maximum Individual Family	\$5,000 \$10,000	\$10,000 No maximum
Maximum will not be applied to Covered Medical Expenses that the Out-of-Network Provider Out-	o satisfy the In-Network Provider Out-of-Poolis applied to the In-Network Provider Out-of-	the Out-of-Network Provider Out-of-Pocket ket Maximum and cost sharing You incur for Pocket Maximum will not be applied to satisfy
*When Treatment is rendered at the Student Health Center, benefits will be paid at 100% of Negotiated Charge for Covered Medical Expenses incurred, Deductible Waived.	90% of the Negotiated Charge (NC)	80% of Usual & Customary (U&C) Charge
Preventive Services	100% of the (NC) Deductible Waived	80% of (U&C) Charge Deductible, Coinsurance, and any Copayment are applicable
Physician Office Visits including Specialist and Consultant visits *Check below for additional copayments if applicable	\$35 Copayment per visit then the plan pays 100% of the (NC) for Covered Medical Expenses Deductible Waived	80% of the (U&C) Charge for Covered Medical Expenses
Emergency Services in an emergency department for Emergency Medical Conditions.	\$150 Copayment per visit after Deductible then the plan pays 90% of the (NC) for Covered Medical Expenses Copayment waived if admitted	Paid the same as In-Network Provider subject to (U&C) Charge.
Urgent Care for non-life- threatening conditions	\$75 Copayment per visit after Deductible then the plan pays 90% of the (NC) for Covered Medical Expenses	\$75 Copayment per visit after Deductible then the plan pays 80% of (U&C) Charge for Covered Medical Expenses

# **Schedule of Benefits**

THE COVERED MEDICAL EXPENSE FOR AN ISSUED CERTIFICATE WILL BE:

- 1. THOSE LISTED IN THE COVERED MEDICAL EXPENSES PROVISION;
- 2. ACCORDING TO THE FOLLOWING SCHEDULE OF BENEFITS; AND
- **3.** DETERMINED BY WHETHER THE SERVICE OR TREATMENT IS PROVIDED BY AN IN-NETWORK OR OUT-OF-NETWORK PROVIDER.
- 4. UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE WILL ALWAYS APPLY.
- 5. UNLESS SPECIFIED BELOW, ANY APPLICABLE COPAYMENTS ARE APPLIED AFTER DEDUCTIBLE IS MET.
- **6.** UNLESS OTHERWISE SPECIFIED BELOW, ANY DAY OR VISIT LIMITS WILL BE APPLIED TO IN-NETWORK AND OUT-OF-NETWORK COMBINED.

BENEFITS FOR COVERED INJURY/SICKNESS	IN-NETWORK	OUT-OF-NETWORK
	INPATIENT SERVICES	
Hospital Care Includes Hospital Room and Board Expenses and Hospital Miscellaneous Expenses.	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Subject to Semi-Private room rate unless intensive care unit is required.		
Room and Board includes intensive care.		
Pre-Certification Required		
Preadmission Testing	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Physician's Visits while Confined	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Skilled Nursing Facility Benefit Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Inpatient Rehabilitation Facility Expense Benefit Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Physical Therapy while Confined (inpatient)	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
AAFAITAL LIFAL	TH DISCORDED AND SUBSTANCE USE DISC	

# MENTAL HEALTH DISORDER AND SUBSTANCE USE DISORDER BENEFITS

In accordance with the federal Mental Health Parity and Addiction Equity Act of 2008 (MHPAEA), the cost sharing requirements, day or visit limits, and any Pre-certification requirements that apply to a Mental Health Disorder and Substance Use Disorder will be no more restrictive than those that apply to medical and surgical benefits for any other Covered Sickness.

Inpatient Mental Health Disorder and Substance Use Disorder Benefit Pre-Certification Required  Outpatient Mental Health Disorder	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
and Substance Use Disorder Benefit  Physician's Office Visits including, but not limited to, Physician visits; individual and group therapy; medication management  All Other Outpatient Services including, but not limited to, Intensive Outpatient Programs (IOP); partial hospitalization; Electronic Convulsive Therapy (ECT); Repetitive Transcranial Magnetic Stimulation (rTMS); Psychiatric and Neuro Psychiatric testing	\$35 Copayment per visit then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived 90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses  80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
	PROFESSIONAL AND OUTPATIENT SERVICE	rc
Surgical Expenses	ROPESSIONAL AND OUTPATIENT SERVICE	E5
Inpatient and Outpatient Surgery includes: Pre-Certification Required Surgeon Services Anesthetist Assistant Surgeon	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Outpatient Surgical Facility and Miscellaneous expenses for services & supplies, such as cost of operating room, therapeutic services, oxygen, oxygen tent, and blood & plasma	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Organ Transplant Surgery  travel and lodging expenses a maximum of \$2,000 per Policy Year or \$250 per day, whichever is less while at the transplant facility.  Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Reconstructive Surgery Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses

Other Professional Services				
Gender Affirming Treatment Benefit  Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical		
Pre-Certification Required	Expenses	Expenses		
Home Health Care Expenses Pre-Certification required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses		
Hospice Care Coverage	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses		
Office Visits				
Physician's Office Visits including Specialists/Consultants	\$35 Copayment per visit then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses		
Telemedicine or Telehealth Services	\$35 Copayment per visit then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses		
Allergy Testing and Treatment, including injections	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses		
Chiropractic Care Benefit (Short-Term Therapy Only) Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses		
Tuberculosis screening (TB), Titers, QuantiFERON B tests including shots (other than covered under Preventive Services)	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses		
EMERGENCY SERVICES, AMBULANCE AND NON-EMERGENCY SERVICES				
Emergency Services in an emergency department for Emergency Medical Conditions.	\$150 Copayment per visit after Deductible then the plan pays 90% of the Negotiated Charge for Covered Medical Expenses	Paid the same as In-Network Provider subject to Usual and Customary Charge.		
Urgent Care Centers for non-life- threatening conditions	Copayment waived if admitted  \$75 Copayment per visit after Deductible then the plan pays 90% of the Negotiated Charge for Covered Medical Expenses	\$75 Copayment per visit after Deductible then the plan pays 80% of Usual and Customary Charge for Covered Medical Expenses		

Emergency Ambulance Service ground and/or air, water transportation	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	Paid the same as In-Network Provider subject to Usual and Customary Charge.
Non-Emergency Ambulance Expenses ground and/or air (fixed wing) transportation	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Pre-Certification Required for non- emergency air Ambulance (fixed wing)		
DIAGNOS <sup>*</sup>	TIC LABORATORY, TESTING AND IMAGIN	G SERVICES
Diagnostic Imaging Services	90% of the Negotiated Charge after	80% of Usual and Customary Charge
Pre-Certification Required	Deductible for Covered Medical Expenses	after Deductible for Covered Medical Expenses
CT Scan, MRI and/or PET Scans Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Laboratory Procedures (Outpatient)	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Chemotherapy and Radiation Therapy Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Infusion Therapy Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
REI	HABILITATION AND HABILITATION THERA	APIES
Cardiac Rehabilitation	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Cardiac Rehabilitation Maximum Visits per Policy Year	36	36
Pulmonary Rehabilitation	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Rehabilitation Therapy including, Physical Therapy, and Occupational Therapy and Speech Therapy (Short- Term Therapy Only)	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Rehabilitation Therapy Maximum Visits for each therapy per Policy Year for Physical Therapy, Occupational Therapy and Speech Therapy	30	30

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The Maximum Visits do not apply to Rehabilitation Therapy for a Mental Health Disorder or Substance Use Disorder.		
Habilitation Services including, Physical Therapy, and Occupational Therapy and Speech Therapy	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Habilitation Services Maximum Visits for each therapy per Policy Year for Physical Therapy, and Occupational Therapy and Speech Therapy	30	30
The Maximum Visits do not apply to Habilitation Services for a Mental Health Disorder or Substance Use Disorder.		
	OTHER SERVICES AND SUPPLIES	
Covered Clinical Trials	Same as any other Covered Sickness	
Diabetic Services and Supplies (including equipment and training)	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Refer to the Prescription Drug provision for diabetic supplies covered under the Prescription Drug benefit.		
Dialysis Treatment	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Durable Medical Equipment  Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Enteral Formulas and Nutritional Supplements	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
See the Prescription Drug section of this Schedule when purchased at a pharmacy.		
Hearing Aids, Cochlear Implants	Same as any other Covered Sickness, su Benefit	bject to the limitations described in the
Maternity Benefit	Same as any other Covered Sickness	

Prosthetic and Orthotic Devices  Benefits are limited to a single purchase of each type of prosthetic device every three years. This limit does not apply to items required by the Women's Health and Cancer Rights Act of 1998.  Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses	
Sports Accident Expense Benefit - incurred as the result of the play or practice of Intercollegiate sports or club sports	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses	
Non-emergency Care While Traveling Outside of the United States	80% of Actual Charge after Deductible fo	or Covered Medical Expenses	
Medical Evacuation Expense	100% of Actual Charge for Covered Medical Expenses Deductible Waived		
Repatriation Expense	100% of Actual Charge for Covered Medical Expenses Deductible Waived		
	PEDIATRIC DENTAL AND VISION CARE		
Pediatric Dental Care Benefit (to the end of the month in which the Insured Person turns age 19)	See the Pediatric Dental Care Benefit description in the Certificate for further information.		
Preventive Dental Care Limited to 2 dental exams every 12 months	100% of Usual and Customary Charge for Covered Medical Expenses		
The benefit payable amount for the following services is different from the benefit payable amount for Preventive Dental Care:			
Emergency Dental	50% of Usual and Customary Charge for Covered Medical Expenses		
Routine Dental Care	80% of Usual and Customary Charge for Covered Medical Expenses		
Endodontic Services	50% of Usual and Customary Charge for Covered Medical Expenses		
Prosthodontic Services	50% of Usual and Customary Charge for Covered Medical Expenses		
Periodontic Services	50% of Usual and Customary Charge for	Covered Medical Expenses	
Medically Necessary Orthodontic Care	50% of Usual and Customary Charge for Covered Medical Expenses  Deductible Waived		

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Claim forms must be submitted to Us		
as soon as reasonably possible. Refer		
to Proof of Loss provision contained in		
the General Provisions.	1000/ 511 1 10 1	
Pediatric Vision Care Benefit (to the	100% of Usual and Customary Charge af	ter Deductible for Covered Medical
end of the month in which the Insured	Expenses	
Person turns age 19)		
Limited to 1 vision examination per		
Policy Year and 1 pair of prescribed		
lenses and frames or contact lenses (in		
lieu of eyeglasses) per Policy Year.		
Claim forms must be submitted to Us		
as soon as reasonably possible. Refer		
to Proof of Loss provision contained in		
the General Provisions.		
the deficient revisions:	MISCELLANEOUS DENTAL SERVICES	
Accidental Injury Dental Treatment	90% of the Negotiated Charge after	80% of Usual and Customary Charge
	Deductible for Covered Medical	after Deductible for Covered Medical
	Expenses	Expenses
Sickness Dental Expense Benefit	90% of the Negotiated Charge after	80% of Usual and Customary Charge
·	Deductible for Covered Medical	after Deductible for Covered Medical
	Expenses	Expenses
Treatment for Temporomandibular	90% of the Negotiated Charge after	80% of Usual and Customary Charge
Joint (TMJ) Disorders	Deductible for Covered Medical	after Deductible for Covered Medical
	Expenses	Expenses
Dental Anesthesia	Same as any other Covered Sickness, su	bject to the limitations described in the
	Benefit	
	PRESCRIPTION DRUGS	
Prescription Drugs Retail Pharmacy	Cana madiaatiana fillad at a manticipatio	
No cost snaring applies to ACA Prevention	ve Care medications filled at a participatin	g network pnarmacy.
Your honofit is limited to a 20 day supply	y. Coverage for more than a 30 day supply	anly applies if the smallest package size
	rmacy Supply Limits" section for more inf	
TIER 1	\$15 Copayment then the plan pays	Not Covered
(Including Enteral Formulas)	100% of the Negotiated Charge for	
For each fill up to a 30 day supply filled	Covered Medical Expenses	
at a Retail pharmacy	Covered Wedled Expenses	
at a rectan priorition	Deductible Waived	
See the Enteral Formula and		
Nutritional Supplements section of		
this Schedule for supplements not		
purchased at a pharmacy.		
More than a 30 day supply but less	\$30 Copayment then the plan pays	Not Covered
than a 61 day supply filled at a Retail	100% of the Negotiated Charge for	
pharmacy	Covered Medical Expenses	
	Deductible Waived	

More than a 60 day supply filled at a Retail pharmacy	\$45 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	Not Covered
TIER 2 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail pharmacy  See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy.	\$30 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	Not Covered
More than a 30 day supply but less than a 61 day supply filled at a Retail pharmacy	\$60 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	Not Covered
More than a 60 day supply filled at a Retail pharmacy	\$90 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	Not Covered
TIER 3 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail Pharmacy  See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy.	\$50 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	Not Covered
More than a 30 day supply but less than a 61 day supply filled at a Retail pharmacy	\$100 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	Not Covered
More than a 60 day supply filled at a Retail pharmacy	\$150 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	Not Covered

Specialty Prescription Drugs		
For each fill up to a 30 day supply.	\$50 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	Not Covered
	Deductible Waived	
More than a 30 day supply but less than a 61 day supply	\$100 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	Not Covered
	Deductible Waived	
More than a 60 day supply	\$150 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	Not Covered
	Deductible Waived	

#### **Specialty Prescription Drugs with Copayment Assistance Program**

Copayment Assistance Program - Prior Authorization May Be Required: Amounts You pay out-of-pocket for covered Specialty Prescription Drugs will not exceed the applicable Tier's cost share per 30 day supply and will be applied towards the Deductible (if applicable) and Out-of-Pocket Maximum. Copayment Assistance may be available to You for certain Specialty Prescription Drugs when Your prescription is filled at a participating network pharmacy. Visit <a href="https://www.wellfleetstudent.com">www.wellfleetstudent.com</a> for the applicable Specialty Prescription Drugs. Copayment Assistance dollars paid by the drug manufacturer for covered Specialty Prescription Drugs will not be applied towards the Deductible (if applicable) or Out-of-Pocket Maximum. Any amounts paid by You for a covered Specialty Prescription Drug after Copayment Assistance will be applied to the deductible (if applicable) and Out-of-Pocket Maximum. For details, contact the Copayment Assistance Program at 636-271-5280.

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For each fill up to a 30 day supply.	75% of the Negotiated Charge for	Not Covered		
	Covered Medical Expenses			
	Deductible Waived			
	Deductible Walved			
Zero Cost Drugs				
	100% of the Negotiated Charge for	Not Covered		
	Covered Medical Expenses			
	Deductible Waived			
Orally administered anti-cancer Presc	ription Drugs (including Specialty Drugs)			
Benefit	Greater of:			
	<ul> <li>Chemotherapy Benefit; or</li> </ul>			
	<ul> <li>Infusion Therapy Benefit</li> </ul>			
Diabetic Supplies (for prescription sup	oplies purchased at a pharmacy)			
Benefit	Paid the same as any other Retail Pharmacy Prescription Drug Fill.			
	MANDATED BENEFITS			
Colorectal Cancer Screening	Same as any other Covered Sickness, unless considered a Preventive Service			
Kidney Disease Treatment	Same as any other Covered Sickness			
Accidental Death and Dismemberment				
Principal Sum	\$10,000			

Loss must occur within 365 days of the date of a covered Accident.

Only one benefit will be payable under this provision, that providing the largest benefit, when more than one (1) Loss occurs as the result of any one (1) Accident. This benefit is payable in addition to any other benefits payable under this Certificate.

# **Exclusions and Limitations**

**Exclusion Disclaimer**: Any exclusion in conflict with the Patient Protection and Affordable Care Act or any state-imposed requirements will be administered to comply with the requirements of the federal or state guideline, whichever is more favorable to You.

The Certificate does not cover loss nor provide benefits for any of the following, except as otherwise provided by the benefits of the Certificate and as shown in the Schedule of Benefits.

## **General Exclusions**

- International Students Only Eligible expenses within Your Home Country or country of origin that would be payable or medical Treatment that is available under any governmental or national health plan for which You could be eligible.
- Treatment, service or supply which is not Medically Necessary for the diagnosis, care or Treatment of the Sickness or Injury involved. This applies even if they are prescribed, recommended or approved by the Student Health Center or by Your attending Physician or dentist.
- Medical services rendered by a provider employed for or contracted with the Policyholder, including team
   Physicians or trainers, except as specifically provided in the Schedule of Benefits or as part of the Student Health
   Center benefits provided by this plan.
- Professional services rendered by an Immediate Family Member or anyone who lives with You.
- Charges of an institution, health service or infirmary for whose services payment is not required in the absence of insurance or services covered by Student Health Fees.
- Any expenses in excess of Usual and Customary Charges except as provided in the Certificate.
- Treatment, services, supplies or facilities in a Hospital owned or operated by the Veterans Administration or a national government or any of its agencies, except when a charge is made which You are required to pay.
- Services that are duplicated when provided by both a certified Nurse midwife and a Physician.
- Expenses payable under any prior policy which was in force for the person making the claim.
- Loss resulting from war or any act of war, whether declared or not, or Loss sustained while in the armed forces of any country or international authority.
- Injury sustained as the result of Your operation of a motor vehicle while not properly licensed to do so in the jurisdiction in which the motor vehicle Accident takes place.
- Expenses covered under any Workers' Compensation, occupational benefits plan, mandatory automobile no-fault plan, public assistance program or government plan, except Medicaid.
- Expenses incurred after:
  - The date insurance terminates as to an Insured Person, except as specified in the extension of benefits provision; and
  - The end of the Policy Year specified in the Policy.
- Elective Surgery or Elective Treatment unless such coverage is otherwise specifically covered under the Certificate.
- You are:
  - committing or attempting to commit a felony,
  - engaged in an illegal occupation, or
  - participating in a riot.
- Custodial Care service and supplies.
- Charges for hot or cold packs for personal use.
- Services of private duty Nurse except as provided in the Certificate.
- Expenses that are not recommended and approved by a Physician.
- Experimental or Investigative drugs, devices, Treatments or procedures unless otherwise covered under Covered Clinical Trials. See the Other Benefits section for more information.
- Routine harvesting and storage of stem cells from newborn cord blood, the purchase price of any organ or tissue, donor services if the recipient is not an Insured Person under this plan, or services for or related to the transplantation

- of animal or artificial organs or tissues.
- Loss incurred as the result of riding as a passenger or otherwise in a vehicle or device for aerial navigation, except as a fare paying passenger in an aircraft operated by a scheduled airline maintaining regular published schedules on a regularly established route anywhere in the world.
- Non-chemical addictions.
- Non-physical, occupational, speech therapies (art, dance, etc.).
- Modifications made to dwellings.
- General fitness, exercise programs.
- Hypnosis.
- Rolfing.
- Biofeedback.
- Charges incurred for acupuncture, in any form, except to the extent provided in the Schedule of Benefits.
- Sleep Disorders, except for a sleep study performed in the Insured Person's home, the diagnosis, and Treatment of obstructive sleep apnea.
- Routine foot care, including the paring or removing of corns and calluses, or trimming of nails, unless these services
  are determined to be Medically Necessary because of Injury, infection or disease.

#### **Activities Related**

 Braces and appliances used as protective devices during a student's participation in sports. Replacement braces and appliances are not covered.

#### Weight Management/Reduction

- Weight management. Weight reduction. Nutrition programs. This does not apply to nutritional counseling, or any screening or assessment specifically provided under the Preventive Services benefit, or otherwise specifically covered under the Certificate.
- Treatment for obesity. Surgery for removal of excess skin or fat.

#### **Family Planning**

- Infertility Treatment (male or female)-this includes but is not limited to:
  - Procreative counseling;
  - Premarital examinations;
  - Genetic counseling and genetic testing;
  - Impotence, organic or otherwise;
  - o Injectable infertility medication, including but not limited to menotropins, hCG and GnRH agonists;
  - In vitro fertilization, gamete intrafallopian tube transfers or zygote intrafallopian tube transfers;
  - Costs for an ovum donor or donor sperm;
  - Sperm storage costs;
  - Cryopreservation and storage of embryos;
  - Ovulation induction and monitoring;
  - Artificial insemination;
  - Hysteroscopy;
  - Laparoscopy;
  - Laparotomy;
  - Ovulation predictor kits;
  - Reversal of tubal ligations;
  - Reversal of vasectomies;
  - Costs for and relating to surrogate motherhood (maternity services are covered for Insured Persons acting as surrogate mothers);
  - o Cloning; or
  - Medical and surgical procedures that are Experimental or Investigative, unless Our denial is overturned by an External Appeal Agent.
- Elective abortions.

#### Vision

- Expenses for radial keratotomy.
- Adult Vision unless specifically provided in the Certificate.
- Charges for office visit exam for the fitting of prescription contact lenses, duplicate spare eyeglasses, lenses or frames, non-prescription lenses or contact lenses that are for cosmetic purposes, unless otherwise covered under the Pediatric Vision Care Benefit.

#### **Dental**

• Treatment to the teeth, including orthodontic braces and orthodontic appliances, unless otherwise covered under the Pediatric Dental Care Benefit.

#### Cosmetic

- Treatment of Acne unless Medically Necessary.
- Charges for hair growth or removal unless otherwise specifically covered under the Certificate.
- Surgery or related services for cosmetic purposes to improve appearance, except to restore bodily function or correct deformity resulting from disease, or trauma.

#### **Prescription Drugs**

- Any drug or medicine which does not, by federal or state law, require a prescription order, i.e., over-the-counter
  drugs, even if a prescription is written, except as specifically provided under Preventive Services or in the
  Prescription Drug Benefit section of this Certificate. Insulin and OTC preventive medications required under ACA
  are exempt from this exclusion;
- Drugs with over-the-counter equivalents except as specifically provided under Preventive Services;
- Allergy sera and extracts administered via injection;
- Vitamins, and minerals, except as specifically provided under Preventive Services;
- Food supplements, dietary supplements; except as specifically provided in the Certificate;
- Cosmetic drugs or medicines including, but not limited to, products that improve the appearance of wrinkles or other skin blemishes;
- Refills in excess of the number specified or dispensed after 1 year of date of the prescription;
- Drugs labeled, "Caution limited by federal law to Investigational use" or Experimental Drugs;
- Any drug or medicine purchased after coverage under the Certificate terminates;
- Any drug or medicine consumed or administered at the place where it is dispensed;
- If the FDA determines that the drug is: contraindicated for the Treatment of the condition for which the drug was prescribed; or Experimental for any reason;
- Prescription digital therapeutics;
- Bulk chemicals;
- Non-insulin syringes, surgical supplies, Durable Medical Equipment/medical devices, except as specifically provided in the Prescription Drug Benefit section of the Certificate;
- Repackaged products;
- Blood components except factors;
- Any drug or medicine for the purpose of weight control;
- Fertility drugs;
- Sexual enhancements drugs;
- Vision correction products.

# **VALUE ADDED SERVICES**

The following are not affiliated with Wellfleet Insurance Company and the services are not part of the Plan Underwritten by Wellfleet Insurance Company. These value-added options are provided by Wellfleet Student.

# **EMERGENCY MEDICAL AND TRAVEL ASSISTANCE**

Wellfleet Student provides access to a comprehensive program that will arrange emergency medical and travel assistance services, repatriation services and other travel assistance services when you are traveling. For general inquiries regarding the travel access assistance services coverage, please call Wellfleet Student at (877) 657-5030, TTY 711.

If you are traveling and need assistance in North America, call the Assistance Center toll-free at: (877) 305-1966 or if you are in a foreign country, call collect at: (715) 295-9311.

When you call, please provide your name, school name, the group number shown on your ID card, and a description of your situation. If the condition is an emergency, you should go immediately to the nearest physician or hospital without delay and then contact the 24-hour Assistance Center.

# **How to Access Services**

If you require medical assistance or you need assistance with a non-medical situation, such as lost luggage, lost documents or other travel issues, follow these steps:

- Inside the U.S. and Canada: Dial toll-free (877) 305-1966
- · Outside the U.S. and Canada:
  - a) Request an international operator.
  - b) Request the operator to place a collect call to the U.S. at +1 (715) 295-9311.

Please provide the following information when you call:

- Policy number or school name
- · Nature of your call and/or emergency
- Current location
- Contact phone number and email address
- Secondary point of contact
- Date of birth

# 24 Hour Nurseline

Students who enroll and maintain medical coverage in this insurance plan have access to the 24 Hour Nurseline. This 24-Hour Nurseline program provides:

- Phone-based, reliable health information in response to health concerns and questions; and
- Assistance in decisions on the appropriate level of care for an injury or sickness.

Appropriate care may include:

- self-care at home
- a call to a physician
- or a visit to the emergency room.

Calls are answered 24 hours a day, 365 days a year by experienced registered nurses who have been specifically trained to handle telephone health inquiries.

This program is not a substitute for doctor visits or emergency response systems. The Nurseline does not answer health plan benefit questions. Health benefit questions should be referred to the Plan Administrator. The 24 Hour Nurseline toll free number will be on the ID card. (800) 634-7629



# 24/7 Behavioral Telehealth and Nurseline Access

CareConnect is an integrated behavioral health program offering students easy access to licensed behavioral health clinicians 24/7/365 via telephone (888) 857-5462.

Connect to a registered nurse within seconds, helping students manage their health on their terms through easy access.