

Quality health plans & benefits  
Healthier living  
Financial well-being  
Intelligent solutions

**aetna**<sup>®</sup>

## Worldwide medical information and assistance

[www.aetnastudenthealth.com](http://www.aetnastudenthealth.com)



## Worldwide medical information and assistance

With one phone call, On Call International can provide you with up-to-date worldwide medical information, including:

- Required and recommended vaccines
- Referrals to area hospitals and providers

A student traveling in Mexico was struck by a bus and was admitted to a local hospital. On Call's medical team immediately started monitoring her condition. Because it was determined she would be hospitalized alone for more than seven days, On Call coordinated a round-trip plane ticket for her mother to fly to her bedside. After a week in the hospital, On Call's medical team and the patient's treating physician determined the patient was medically stable enough to travel home. On Call arranged for a nurse escort to accompany her home in upgraded seating.

## Membership program

- 24/7 worldwide medical information and assistance\*
- Unlimited emergency medical evacuation
- Unlimited medically necessary repatriation
- Visit by family member/friend if hospitalized alone for more than seven days
- Emergency return home in the event of death or life-threatening illness of a parent, sibling or spouse
- Medical monitoring
- Medical/dental/pharmacy referrals
- Hospital deposit arrangements assistance
- Prescription drug replacement assistance
- Pre-trip planning

## Travel assistance

- 24/7 emergency travel arrangement assistance
- Translation assistance
- Emergency travel funds assistance
- Lost travel documents assistance
- Assistance with replacement of credit card/traveler's checks
- Legal consultation and referrals
- Delayed baggage tracking

## Security assistance\*

- Political evacuation
- Natural disaster evacuation

You can reach On Call by visiting  
**[www.aetnastudenthealth.com](http://www.aetnastudenthealth.com)**.

Call us in the U.S. or Canada at  
**1-866-525-1956.**

Call us collect from anywhere in  
the world at **603-328-1956.**

\*This is only an outline of your plan benefits/services. Please refer to the description of covered services found at **[www.aetnastudenthealth.com](http://www.aetnastudenthealth.com)** for a full description of coverage terms, including exclusions, limitations and benefit maximums.

**Aetna Life Insurance Company (Aetna) provides access to certain accidental death and dismemberment (AD&D), medical evacuation/repatriation (MER), natural disaster and political evacuation (NDPE), and worldwide emergency travel assistance (WETA) coverages and services through a contractual relationship with On Call International, LLC (On Call). AD&D coverage is underwritten by United States Fire Insurance Company (USFIC) dba Fairmont Specialty. MER, NDPE and WETA membership services are administered by On Call.** Aetna and On Call are independent contractors and not employees or agents of each other. Neither Aetna nor any of its affiliates provides or administers AD&D, MER, NPDE and WETA benefits/services and neither Aetna nor any of its affiliates is responsible in any way for the benefits/services provided by or through On Call. This material is for information only. Plans and programs provided through On Call contain exclusions and limitations. Review the Aetna Student Health Description of On Call Services document for conditions, limitations and exclusions. Information is believed to be accurate as of the production date; however, it is subject to change.

**Fully insured student health insurance plans are underwritten by Aetna Life Insurance Company (Aetna). Self-insured plans are funded by the applicable school, with claims administration services provided by Aetna Life Insurance Company. Aetna Student Health<sup>SM</sup> is the brand name for products and services provided by Aetna Life Insurance Company and its applicable affiliated companies (Aetna).**

Your Plan may reimburse you for services provided when care is rendered outside of the United States, subject to the terms of the Master Policy. Whenever coverage provided by any insurance policy is in violation of any U.S., U.N. or EU economic or trade sanctions, such coverage shall be null and void. For example, Aetna companies cannot pay for health care services provided in a country under sanction by the United States unless permitted under a written Office of Foreign Asset Control (OFAC) license. Learn more on the U.S. Treasury's website at: **[www.treasury.gov/resource-center/sanctions](http://www.treasury.gov/resource-center/sanctions)**.

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