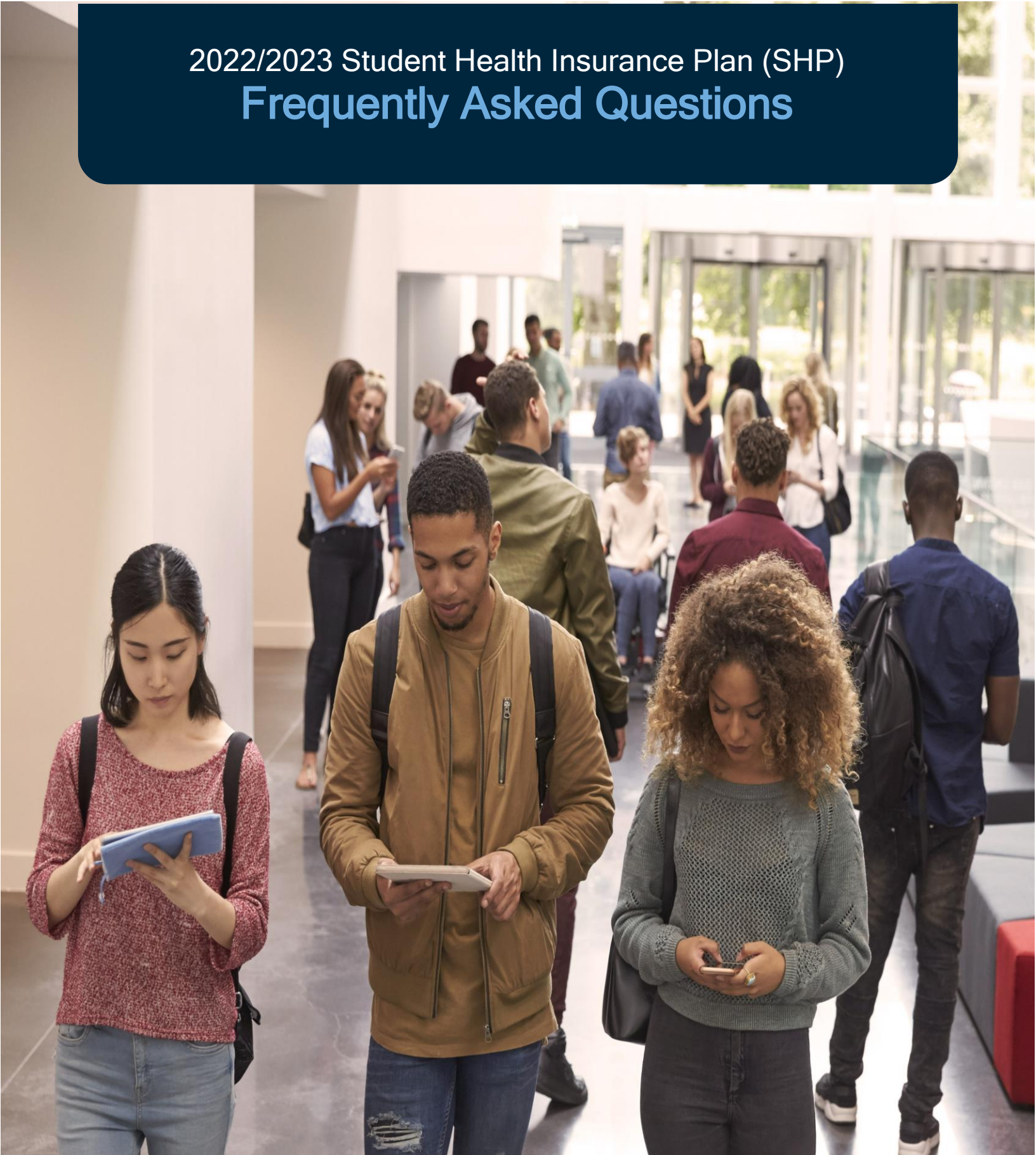




JOHNS HOPKINS  
UNIVERSITY

## 2022/2023 Student Health Insurance Plan (SHP) Frequently Asked Questions



## TABLE OF CONTENTS

Getting Started.....	2
Where can I learn about the Dental and Vision Benefits? .....	2
How do I log in? .....	2
Delta Dental Insurance.....	3
When Can I Enroll? .....	3
Where can I find more information about Delta Dental? .....	4
EyeMed Vision .....	5
When Can I Enroll? .....	5
What is the cost to enroll in EyeMed?.....	5
General Account Information.....	6
How do I change my address? .....	6

## GETTING STARTED

### **Where can I learn about the Dental and Vision Benefits?**

Click on the *Other Insurance Products* on the Gallagher Student Portal.

### **How do I log in?**

Access the Gallagher Student Portal through SIS.

## DELTA DENTAL INSURANCE

### Am I eligible to enroll in Delta Dental?

All students who are eligible for the Student Benefits Health Program are also eligible to enroll themselves and their eligible dependents in the dental plan. Funded PhD students are automatically enrolled.

### How do I enroll in Delta Dental?

During the open enrollment period, click the green button “Enroll Yourself and Any Dependents in the Dental Plan”, or click the “Dental Enrollment Form” link on the left toolbar under “Student Access”.

1. On the enrollment form, select from the drop down menu who you want to enroll:
  - Subscriber / Subscriber + 1 Dependent / Subscriber + 2 or more Dependents
  - Enter demographic information for dependent(s), if selected
2. Confirm your selection
3. Submit your payment via credit card or e-check.

### When Can I Enroll?

- New and returning students can enroll in Delta Dental through September 30, 2022.
- Spring students can enroll in Delta Dental from December 1, 2022 to February 28, 2023.

### What is the cost to enroll in Delta Dental?

Dental Coverage	Annual Coverage 8/15/2022-8/14/2023	Spring Coverage 1/15/2023-8/14/2023
Student only	\$244.13	\$142.41
Student + 1	\$462.48	\$269.78
Student + 2 or more	\$703.07	\$410.12

*Please note: The premium for Funded PhD students is paid by their program. However, there is a cost to add dependent coverage.*

### What are my options for paying the annual premium?

You will need to pay the annual premium when you enroll. The premium cannot be added to your JHU student account. You can pay by credit card or e-check. If you pay by e-check, there is an installment option that allows you

to divide the payments throughout the year. You need to make an initial payment of three (3) months of premium from a checking account and then pay the remaining 9 equal monthly installments via automatic drafts from your checking account. Payments will be deducted via ACH (automatic checking account) on the same day each month, based upon the date the initial payment was made.

### **How do I obtain an ID card for Delta Dental?**

Delta Dental will mail you an ID card upon enrollment, but you don't need a Delta Dental ID card when you visit a Delta dentist. Just provide your name, birth date and enrollee ID. You can get a paper or electronic ID card by creating an account at [www.deltadentalins.com](http://www.deltadentalins.com). When registering on the Delta Dental website, enter your student ID in the field that asks for your enrollee ID if you do not know your enrollee ID or go mobile by getting Delta's app and download your ID card. Go to the App Store or Google Play, search for Delta Dental, and download "Delta Dental by Delta Dental Plans Association".

### **How do I find a Participating Provider?**

To locate a provider who participates in the Delta Dental PPO network, go to [www.deltadentalins.com](http://www.deltadentalins.com). You can search by a specific provider's name or enter your zip code to find providers in your neighborhood.

### **Where can I find more information about Delta Dental?**

Click on "Other Insurance Products" to review plan materials.

## EYEMED VISION

### How do I enroll?

During the open enrollment period, you may click on the green button “Enroll Yourself and Any Dependents in the Vision Plan” or click the “Vision Enrollment Form” link on the left toolbar under “Student Access”.

1. On the enrollment form, select from the drop down menu who you want to enroll:
  - Subscriber / Subscriber + 1 Dependent / Subscriber + 2 or more Dependents
  - Enter demographic information for dependent(s), if selected
2. Confirm your selection
3. Submit your payment via credit card or e-check.

### When Can I Enroll?

- New and returning students can enroll in EyeMed Vision through September 30, 2022.
- Spring students can enroll in EyeMed Vision from December 1, 2022 to February 28, 2023.

### What is the cost to enroll in EyeMed?

Vision Coverage	Annual Coverage 8/15/2022-8/14/2023	Spring Coverage 1/15/2023-8/14/2023
Student only	\$59.00	\$59.00
Student + 1	\$59.00	\$59.00
Student + 2 or more	\$59.00	\$59.00

*Please note: The premium for Funded PhD students is paid by their program. There is no cost to add dependent coverage.*

### What are my options for paying the annual premium?

You will need to pay the annual premium by credit card or e-check when you enroll. There is no installment option available.

### **How do I obtain an ID card for EyeMed Vision?**

EyeMed will mail you an ID card upon enrollment, but you're not required to have an ID card in order to receive services at a participating provider. Just provide your name and birth date when scheduling an appointment. You can print a card by creating an account at [eyemed.com](https://eyemed.com) or downloading the EyeMed Members App (**App** store or **Google** Play) to view a digital version. You can register using your student ID.

### **How do I find a Participating Provider?**

To locate a provider who participates in the EyeMed network, go to <https://eyemed.com/en-us>.

### **Where can I find more information about EyeMed Vision?**

Click on "Other Insurance Products" to review plan materials.

## **GENERAL ACCOUNT INFORMATION**

### **How do I change my address?**

Please update your address in SIS. The updated address will be sent to the benefit providers automatically.