

Tuition Refund Program FAQ for Parents

Student withdrawals, or the potential for them, are a problem for schools across the country. At most educational institutions a tuition contract obligates parents for a full or partial year of tuition costs, whether the student completes the school term or not. Tuition paid in advance cannot be refunded and unpaid tuition obligations cannot be cancelled, unless the institution is prepared to suffer a loss of planned revenues. This policy can create an awkward situation for the parent and the school because student withdrawals are often accompanied by family hardships such as job loss, death of tuition payer or student sickness. The Tuition Refund Program is designed to help the individual schools *protect their revenues and eliminate the financial burden on families when a student is forced to withdraw or a covered loss occurs.*

What is the policy term for a Tuition Refund Program?

Tuition Refund Policies are written on an annual basis. The coverage term is from the start date of classes to the ending date of classes.

What does a Tuition Refund Program insure?

A Tuition Refund Program reimburses Covered Tuition according to the policy specifications when a withdrawal or dismissal results from a covered loss. Covered Tuition is defined as the unused insured tuition and fees.

Is a student's withdrawal required in order to file a claim?

This depends on which plan option is chosen by your child's school. Most covered losses require a withdrawal of the student to occur, however certain options allow a student to remain enrolled in school and be able to file a claim. Please refer to your plan brochure for details.

What event needs to occur in order for a claim to be triggered?

In order for a claim to be triggered under a Tuition Refund Program, a covered loss must take place which forces an insured student to withdraw. A withdrawal is required in most cases; please refer to your plan brochure.

Example: A covered student becomes sick and is forced to withdraw from his or her school. The covered loss is the sickness which forces a medical withdrawal, which in turn triggers the filing of a claim.

Who does the Insurance Company pay the claim to?

The policyholder is always the sponsoring school. Therefore, claims are paid directly to the school. This arrangement allows for a parent's financial obligation with the school to be met. Any remaining dollars will be refunded to the tuition payer by the school.

How is the insurance claim payment calculated?

This policy is intended to reimburse the tuition payer for the amount of unused tuition and fees not already reimbursed under the terms of your institutions written tuition reimbursement guidelines(if any). Reimbursements are subject to the applicable covered percentages for each covered cause of loss as shown on the brochure and are subject to any waiting period show in the brochure. We will prorate the covered tuition based on the total number of calendar days in your school year and the number of unused days the covered person missed from school due to a covered cause of loss. Covered tuition will be based on the amounts shown on either the reporting form the school or from the enrollment form submitted by the parent/student.

How do I enroll my son or daughter in the insurance?

You need to complete an online enrollment form and pay the premium electronic via credit or e-check. You can also complete and return the mail back enrollment form attached the brochure distributed by your child's school with the appropriate premium.

After I enroll my son or daughter in the insurance, do I receive confirmation of coverage?

You will not receive a certificate of coverage. Your cashed check or credit card receipt is proof of coverage. The brochure outlines the general benefits of the program. A complete master policy is also on file with your child's school.